

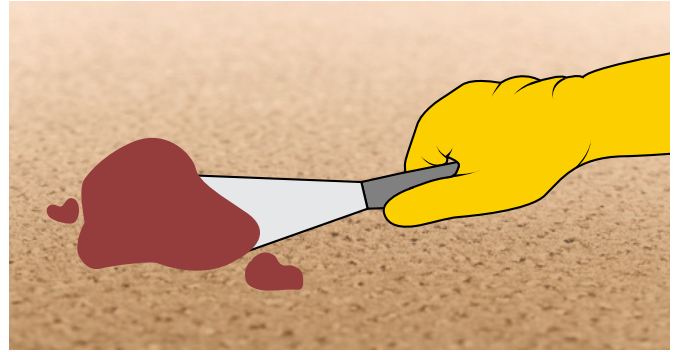
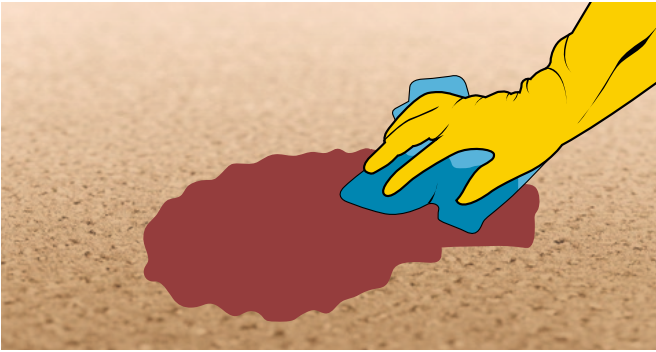
Spotting and Staining

Most stains can be avoided or removed by immediate or at least daily spot treatment. If not, they can become permanent stains.

It is basic good housekeeping to have spot and stain removal products and equipment on hand for immediate use. A carpet care specialist can recommend appropriate products for most common spills.

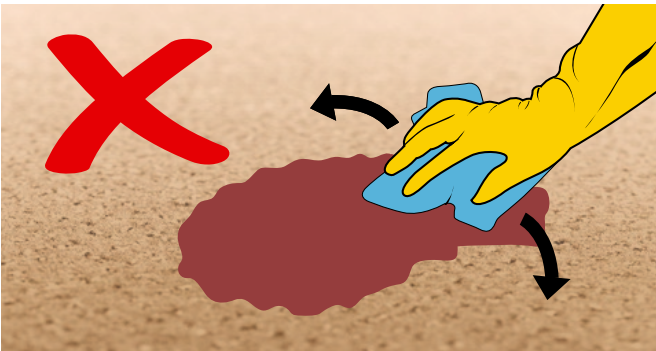
It is important to use solutions that are appropriate for the specific type of spot or spill, water based, oil based or specifically for gum. If the nature of the spill is unknown, start with clean warm water or a mild crystallising carpet cleaning shampoo. If the stain persists, a specialised spot cleaning product should be used.

Spotting and Staining Guidelines



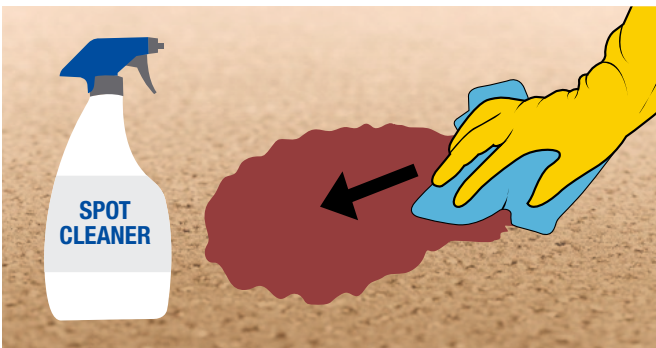
STEP 1

Carefully blot or scrape the entire area before applying any cleaning solution. Remove as much of the spill as possible.



STEP 2

Do not rub the spill -- that might spread the problem to a larger area.



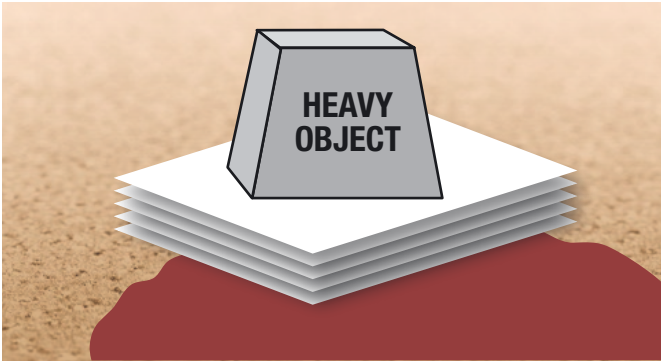
STEP 3

When you apply spot cleaner, work from the outside of the stain toward the inside to avoid spreading the stain. After applying a cleaning solution rinse with clean water.



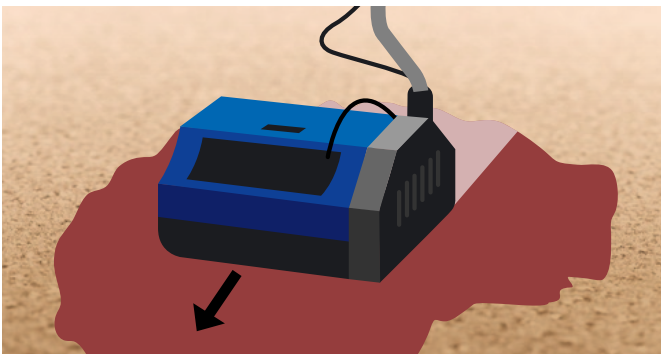
STEP 4

Then blot up all the moisture. Clean white paper towels are ideal for drying carpet and brushing the pile back up to a standing position.



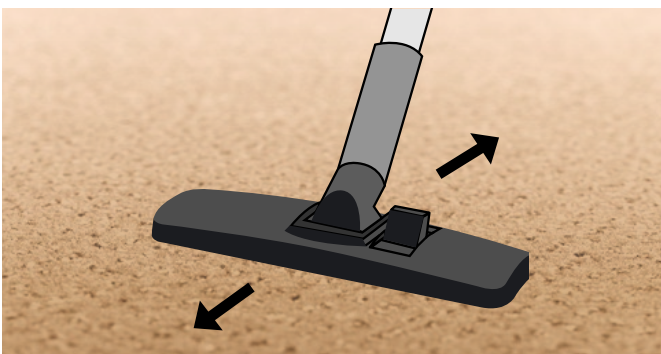
STEP 5

If you feel that there is still too much moisture after blotting the carpet, place a 3/4-inch-thick stack of white towels over the spot and weigh them down with a heavy object.



STEP 6

Alternatively after blotting the stain if you have use of a steam cleaner or other cleaning machinery/ equipment, this can be used to give a more thorough clean of the area.



STEP 7

When dry, the carpet should be thoroughly vacuumed to restore the pile.

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